



QUALITY ASSURANCE INTERN

Internship Title	Quality Assurance Intern
Host Partner	Belize Tourism Board
	The Belize Tourism Board (BTB) is a leader in the development of Belize tourism products through tourism initiatives and programs, implementation of tourism policies and addressing the changing needs of visitors and stakeholders. BTB aims to ensure socioeconomic growth in Belize through prudent, transparent, and effective governance of tourism. The Belize Tourism Board is a statutory body within the Ministry of Tourism which functions as a strategic partnership between government and the private sector to develop, market and implement tourism programs that fulfill the emerging needs of our local industries and international tourism marketplace for the benefit of Belize and Belizeans. The fundamental functions of the Belize Tourism Board are to provide support to the local and international tourism agencies, accommodations, tourism-related businesses and general public.
	https://www.travelbelize.org/
Internship Location	Belize City, Belize
Preferred Start Date	Summer 2016
Internship Description	The Quality Assurance Intern will work as part of the Quality Assurance and Industry Standards Unit to develop industry standards and deliver industry training for tour guides in disaster preparedness. This initiative is part of the "Community-Based Approaches to Disaster Preparedness and Climate Change Adaptation in Belize" project.
Main Internship Activities & Responsibilities	 Support the QAIS unit in the development and implementation of stakeholder sessions on standards and training Support data collection and analysis related to stakeholder best practices related to climate change Occasional field trips or travel for consultations and meetings
Qualifications & Experience	 The successful applicant must demonstrate: General knowledge of climate change issues pertaining to coastal communities and tourism Strong use of common computer software; Microsoft Excel, Powerpoint Good organizational skills Good communication, intercultural & teamwork skills





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Additio - - -	onal Preferred Experience: Knowledge of tourism industry training and issues pertaining to standards, compliance and regulation Public speaking and group facilitation experience Knowledge of disaster preparedness planning and training
-	Knowledge of Belize culture Experience living in a foreign country